

# Student Portal - How to Register

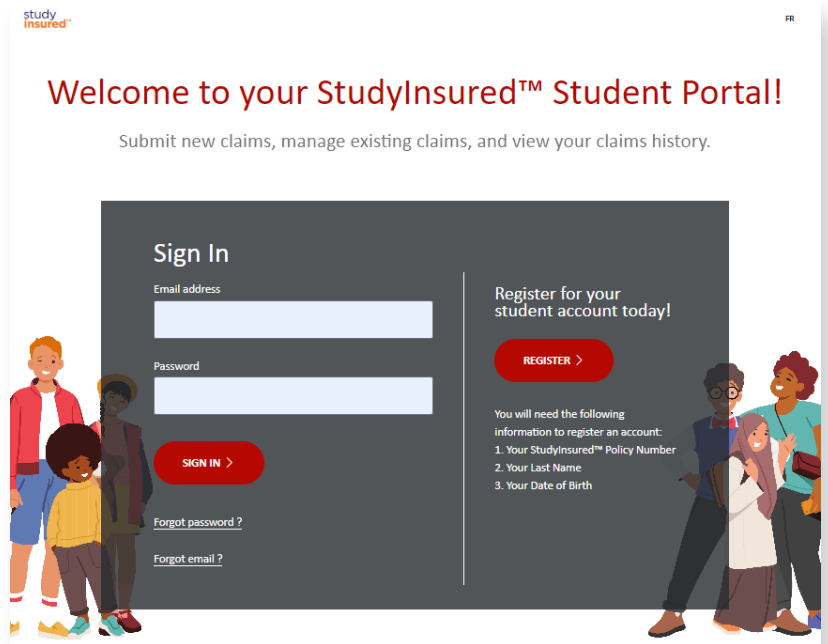
Please follow the below steps to create your account on the StudyInsured™ Student Portal

## 1 Access the Portal

Open your web browser and go to [www.studyinsuredportal.ca](http://www.studyinsuredportal.ca).

## 2 Begin the Registration Process

On the homepage, click on the [Register] button found on the right side of the page.



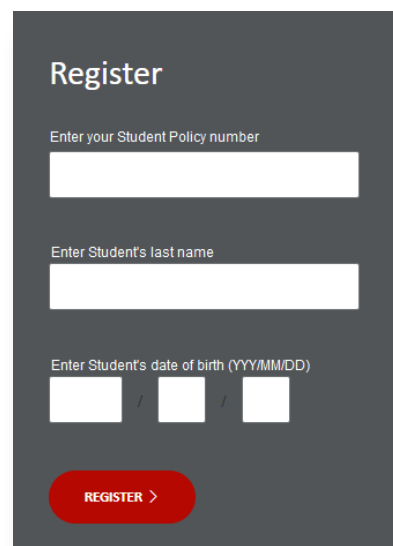
## 3 Enter Personal Information

You will need the following information to begin the registration process:

- **Student's StudyInsured™ Policy Number**  
(You can find this in your insurance wallet card)



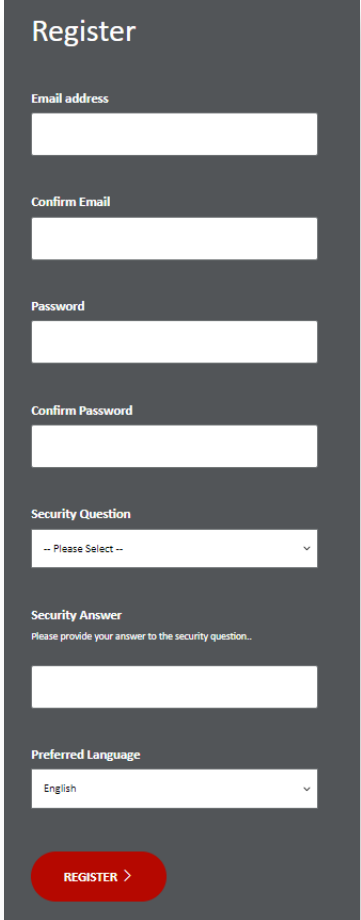
- **Student's Last Name**
- **Student's Date of Birth**



Please ensure you enter these details accurately into the required fields.

## 4 Complete Registration

- After entering your personal information, click on the **[Register]** button at the bottom of the page.
- Complete the following fields:
  - ✓ **Email Address:** Please use the email address you check most often! This address will receive all messages regarding your insurance claims and other important information. It is also used to provide multifactor verification codes required for each login.
  - ✓ **Password:** Create a secure password for your account. Your Password must be at least 8 characters, have upper and lower case letters, one digit ('0 - 9') and one special character (!, £, \$, #, &, \*, %, ^, ~, i, €).
  - ✓ **Security Question:** Choose and provide an answer to one of the security questions listed. This will be used for resetting your password if needed.
  - ✓ **Preferred Language:** The options are currently English or French.
- Select the **[Register]** button to complete your registration.



The screenshot shows a registration form titled "Register" on a dark background. The form contains the following fields from top to bottom: "Email address" (text input), "Confirm Email" (text input), "Password" (text input), "Confirm Password" (text input), "Security Question" (dropdown menu with "-- Please Select --"), "Security Answer" (text input with the instruction "Please provide your answer to the security question..."), and "Preferred Language" (dropdown menu with "English" selected). At the bottom right of the form is a red button labeled "REGISTER >".

## 5 Activate Your Account

A Registration Activation email will be sent to the email address you provided. Click on the link in the email to activate your account and login. Note: You must click the activation link received in their email to successfully complete the registration process.

### Important Notes

Please note that policies sold prior to January 1, 2024, are currently not eligible to create an account.

If your policy falls into this category and you require assistance, please contact our customer support team at [studentassist@studyinsured.com](mailto:studentassist@studyinsured.com).

**Congratulations! You have successfully registered for the StudyInsured™ Student Portal**

You can now access your account to submit new claims, manage existing claims and view your claims history. If you encounter any issues during the registration process or need further assistance, feel free to contact our support team for help: [studentassist@studyinsured.com](mailto:studentassist@studyinsured.com).

Thank you for choosing **StudyInsured™**. We look forward to providing you with convenient and efficient access to your insurance information through our Student Portal.